

Dialogic learning and interactive groups: an IMS LD template integrated in runtime systems

Davinia Hernández-Leo, Mar Pérez-Sanagustín, Patricia Santos,
Sergio Sayago, Dai Griffiths, Josep Blat
Contact: Davinia Hernández-Leo

Universitat Pompeu Fabra, Information and Communication Technologies Department
Estació de França, Passeig de Circumval.lació 8
08003, Barcelona, Spain
Phone: + 34 93 542 1428
Fax: + 34 93 542 2517
Email: davinia.hernandez@upf.edu

Dialogic learning and interactive groups have proved to be a useful methodological approach applied in educational situations for lifelong adult learners. The principles of this approach stress the importance of dialogue and equal participation also when designing the training activities. This paper adopts these principles as the basis for a configurable template that can be integrated in runtime systems. The template is formulated as a meta-UoL which can be interpreted by IMS Learning Design players. This template serves as a guide to flexibly select and edit the activities at runtime (on the fly). The meta-UoL has been used successfully by a practitioner so as to create a real-life example, with positive and encouraging results.

Keywords: IMS LD, lifelong learning, pedagogical model, template, authoring, enactment

1. Introduction

Some of the main problems of lifelong competence development are related to the enormous diversity among lifelong adult learners. This diversity encompasses a large number of factors such as age, gender, culture but also aspects such as needs and interests. The complexity of this context is also emphasized by the fact that lifelong learners have already accumulated experience in informal learning settings, typically associated to real-life situations. This is the rationale behind the research on pedagogical models that is being conducted within the European TENCompetence project. In this project a pedagogical model is considered to be a representation of a pedagogical activity using the IMS Learning Design (IMS LD) specification [1] which can be used for authoring and delivering learning activities [2]. This representation does not need to be a full ready-to-run Unit of Learning (UoL).

In this paper we adopt the methodology used in Agora as a significant basis for approaching TENCompetence pedagogical models. Agora is an association within the La Verneda School for

adult education [3]. Their main objectives are to address social exclusion by providing opportunities for people to train and to update their skills. Through these actions, not only do participants improve their access to the labour market but also their participation in society. Agora's principles are based on democratic participation. Every participant has the opportunity to contribute in a myriad of decision spaces. In this way, the methodology used in their training activities relies on dialogic learning and interactive groups approaches [4]. Essentially, it is an educational approach that has proven to be very useful, as is being used in a growing number of adult centers, in order to teach adult and older people. The main idea is that people help each other in their process of learning and that group work should promote solidarity, dialogue between equals, express implicit knowledge and the abilities or cultural intelligence of all the participants (learners and instructors). There are no hierarchies within participants and everybody can contribute in the definition of the learning design.

On the other hand, this kind of methodology makes significant demands for flexibility in

terms of the actual running of a UoL based on these approaches. Not only may unexpected situations occur which would require a UoL to be modified on the fly [5], but it may also be required that the participants should be able to participate in the (on-going) dialogic design of the UoLs. This situation demands a different approach to the current IMS LD implementations in which authoring tools are not integrated in runtime systems and where UoLs need to be planned in advance [6]. This paper proposes adopting the ideas of dialogic learning and interactive groups to develop an IMS LD template (using a terminology according to the framework proposed in [7]) that can be directly integrated in runtime systems. The template is computationally represented in the form of what we call a meta-UoL, which is a fully-fledged UoL offering abstract information derived from other more concrete UoLs. This template incorporates dialogic learning methodological activities so that participants can refine the template into completely defined UoLs according to the needs of their particular learning situation.

Therefore, the aim of this paper is twofold: to define a pedagogical template based on the principles of dialogic learning and the interactive groups, and to formalize the template in an IMS LD interoperable format so that it can be integrated and directly refined (authored) in runtime systems. The rest of the paper is structured as follows. Section 2 deals with the formulation of the pedagogical template. Then, Section 3 illustrates the template integrated in the SLed system [8] and its particularization with a real-life example. Finally, Section 4 concludes this paper indicating the future work planned to enhance this approach.

2. Template based on dialogic learning and the interactive groups

The seven principles of dialogic learning lay the foundations for implementing the template: egalitarian dialogue, cultural intelligence, transformation, instrumental dimension, creating meaning, solidarity and equality of differences [3]. After an iterative analysis, the template integrates seven different types of activities, defined for supporting each of these principles, and enables the user to make different types of design decisions, namely: *if an activity type appears and when, the activity*

description (task), the tool support, input resources (supporting the activity), and the output artefact (resulting from the activity).

Table 1 Summary of the types of activities and the associated design decisions needed to refine the proposed template into a complete UoL.

| Type of activity and brief explanation | Design decisions (Indications on supporting tools, input resources and output artefacts. Additional decisions are visibility, order and description of the activities) |
|--|--|
| <p>NEGOTIATING In dialogical learning, people decide collectively, through discussion, the aims and contents of their activities.</p> | <p>Tool support: indicate the tool or tools to support the activity, suggestions are: Doodle or Forum to discuss about a topic [...] Input resource: upload a comment or file to support the negotiation activity. Output artefact: add a briefly description about the expected result of the process (statistics of the votes, the final decision).</p> |
| <p>DIALOGUING Interactive groups promote solidarity, dialogue between equals, reinforcing the communicative action and expressing implicit knowledge and the abilities.</p> | <p>Tool support: select means of communications based on the equally of learners and coordinators whose comments are not classified as better or worse but appreciated as different [...] Input resource: for example a list of discussion points [...] Output artefact: description about the expected result [...]</p> |
| <p>SHARING People help each other in their process of learning; people who know a specific content reinforce it by explaining it to their colleagues.</p> | <p>Tool support: provide spaces of relation and exchange among the learners themselves and between learners and trainers. Suggestions are: Blogger [...], SlideShare [...], Flickr or Youtube [...]. Input resource: motivate the sharing with a resource [...] Output artefact: description about the expected result [...]</p> |
| <p>DISCOVERING To foster integration in society and reflections, introduce readings related to culture (classic readings, articles, etc.)</p> | <p>Tool support: suggestions are Wikipedia [...] or Google Reader which allows to sort and classify your readings. Input resource: upload also a text or whatever you would like to be discovered. Output artefact: description about the expected result [...]</p> |
| <p>CREATING COLLABORATIVELY Everyone has cultural intelligence. Dialogic creativity implies the confirmation of learning collectively generated by participants' contributions.</p> | <p>Tool support: select tools that enable everybody to contribute. Each person is different, therefore, irretrieveable if not taken into account. Suggestions of tools are Wikispaces or Googledocs [...] Input resource: [...] Output artefact: [...]</p> |
| <p>SELF-ASSESSMENT One way to foster people gain the autonomy and self-confidence necessary to learn is by offering self-assessment activities [...]</p> | <p>Tool support: suggestions are for example questionnaires tools such as those supporting IMS QTI [...] Input resource: for example a list of tasks with deadlines or a test with its correct answers [...] Output artefact: [...]</p> |
| <p>ASSESSMENT (BY OTHERS) Participants can assess any result (such as documents) from their other colleagues and contribute with feedback, so they will help each other.</p> | <p>Tool support: a suggestion is to use a Blog where a student can upload a work and later the others can add their suggestions [...] Input resource: [...] Output artefact: [...]</p> |

For the latest three aspects, the template offers some hints or indications that may be useful to the user when refining the template into a completely defined UoL. These indications and a brief explanation of each activity are shown in Table 1. Both trainer and learners (all considered as playing the same role: *participant*) can plan the design either a priori or during the learning process.

Technically, the current version of the template¹ considers up to four possible different phases formalized as IMS LD *acts*. Within each phase, the user can select the activity type out of the seven types shown in Table 1. Once selected, the edition of the chosen activity is enabled. Both the selection activity and each of the possible “edition activities” are modelled as *supporting activities*. When the user finished the edition by having described the activity and the rest of aspects mentioned in Table 1, the actual *learning activity* is available and has the characteristics previously configured. Each design decision is codified with *local properties* and the effects of showing and hiding the corresponding activities is achieved with *conditions*.

3. Integration of the template in SLeD

The template formalized as a meta-UoL can be interpreted by any IMS LD compliant system. This section illustrates its integration in the SLeD player with an example realized by an Agora’s member in charge of coordinating and conducting training sessions related to lifelong learning of adults in information technologies. Following the guidance provided by the meta-UoL, the Agora’s member created the example in such a way that it represents the activities and the decisions that he usually performs in some of his training sessions.

The first activity he put forward to the participants is to write a document and save it in a folder. The main objective is to let participants realize that they can become autonomous users in performing this type of tasks. With this purpose, he chose the *self-assessment* activity and configures it according to his needs (Figure 1a). In the second activity he wanted to increase the level of difficulty and edited a task that consists of *creating*

□

¹ Available online at <http://www.tecn.upf.es/~daviniah/metaUoL.zip>

collaboratively a document about the towns where they were born (Figure 1b). Finally, he defined a *negotiation* activity in which the participants decide what they want to do in the next session. To support this activity, he decided to recommend the use of the Doodle Web 2.0 [8] tool as suggested by the UoL (Figure 1c). Since, he did not need a forth activity in the UoL, he set the design of the UoL as finished (Figure 1d).

After the trial (use of the template integrated in SLeD), the feedback provided by the Agora’s member was overall positive. Some of his comments were “*If I had had this tool when I started participating in Agora, it would have helped me more,*” “*I was used to traditional academic formation and in Agora I saw that the teacher is not a teacher!*” or “*It would have been also useful for me to see the lesson plans by other Agora trainers.*”

He also stressed the need for flexibility in this type of contexts, “*There are many situations in which I need to improvise. Tools might not work properly; students do not have a keen interest in the topic or have specific needs, so I sometimes need to reschedule groups and activities to adapt to the circumstances.*” Moreover, he provided feedback regarding the vocabulary employed in the template and suggested changing some words to enhance their comprehensibility. For example, input resources and output artefacts may be more clearly understood if formulated as “supporting resources” and “resulting products.”

4. Conclusion and future work

In this paper we propose a new approach to IMS LD authoring that can be integrated in runtime systems. This approach is based on a template formulated as an IMS LD compliant meta-UoL, which can be interpreted (and thus integrated) by IMS LD players. This template serves users as a guide to flexibly select and configure the activities on the fly. The meta-UoL relies on the principles of dialogic learning and interactive groups and has been used successfully by an Agora’s member to create a real-life example. Dialogic learning is an educational approach based on participative and egalitarian dialogue which has proven to be very useful to teach adult people.

Future work includes revising the template considering the results of this experience with the user and extending it with more phases and further flexible possibilities, such as enabling

the modification of the activity order and their configuration once they have been configured, and adding group-based functionalities. We also plan to enrich the template by integrating more detailed support for the assessment activities. The suggestions regarding (Web 2.0) tool support need further research which can benefit from the experience of the actual use of the

template by the target audience when planning the tools for their training sessions. We are also currently working on an approach for saving the users' design decisions with sharing and reusing purposes.

Service Based Learning Design Player (Sled) Logout

Meta-UoL

- select-activity-type-1
- select-activity-type-2
- select-activity-type-3
- select-activity-type-4

select-activity-type-1
Learning Objectives | Prerequisites | Feedback | Metadata

Considering the principles of dialogic learning, the types of activities in which you may be interested for this phase are:

1. **NEGOTIATING:** In this activity, people can decide collectively, through discussion, the aims and contents of their discussion.
2. **DIALOGUING:** In this type of activity people dialogue and express their implicit knowledge and abilities reinforcing the communicative action and promoting solidarity. Provide spaces of communication based on the equality of people and whose various comments are not classified as better or worse, but are appreciated as different.
3. **SHARING:** In this type of activity the people help each other in their process of learning; people who know a specific content reinforces it by sharing it to their colleagues. Provide spaces of relation and exchange among the learners themselves and between learners and trainers.
4. **DISCOVERING:** In this type of activity the participants have to read papers from their other colleagues and contribute to them with commentaries, so they will help each other.
5. **CREATING-COLLABORATIVELY:** In this type of activity people interact and contribute with their knowledge and experience in learning generation. Provide spaces of relation and exchange in conditions of equality in which each person are different and, therefore, has to be taken into account.
6. **SELF-ASSESSMENT:** In this type of activity you want to foster people gain the self-confidence necessary to learn. The self-assessment activities show how their skills that are functional within their own contexts are transferable to others in certain situations. Interactive self-confidence within a group can be also reached with other activities. This activity is typically designed to enhance autonomy.
7. **ASSESSMENT (BY OTHERS):** In this type of activity the participants have to read papers from their other colleagues and contribute to them with commentaries, so they will help each other.

Select the activity:

Not-defined [v] ok

NEGOTIATING

DIALOGUING

SHARING

DISCOVERING

CREATING-COLLABORATIVELY

SELF-ASSESSMENT

ASSESSMENT

End-of-the-UoL

Not-defined

Admin Pages © Open University 2005

activity-creating-collaboratively-2
Learning Objectives | Prerequisites | Feedback | Metadata

Now, we will go to the Internet. I want you to look for information on the web as to the town were you were born. You should do this activity in pairs. You should write on a MS Word document (it can be the same document you have created before) the picture you have looked for, and the name of the website where you have downloaded it. You should save the document in the folder you have created before.

The result of this activity should be: **A MS Word document; the picture I want you to tell me how difficult the process has been, so that I can take your wants into account**

Use as supporting tools to complete the activity: **Internet Explorer MS Word Yahoo! Flickr**

and this resource: **You can use the notes I have just given out., session1_2advanced_course.txt**

Supporting tools:

Participants have to be able to decide an offer, you could use tools such as **Doodle (www.doodle.ch)** for an action of vote. Participants have to express their opinion about a discussion, you could use tool such as: **Blog (www.blogger.com)** or Forum to discuss about a topic.

Doodle (www.doodle.ch) [ok]

Input resource:

You can upload a suggestion or comment for initiate a negotiation.

Describe it textually:

I have some ideas, just to foster the discussion:

- Strategies for seeking online information (do you know the Yahoo! directory?)
- Some aspects of web design (do you want to have your website, and show it to your grandchildren?)

[ok]

Service Based Learning Design Player (Sled) Logout

Meta-UoL

- activity-self-assessment-1
- activity-creating-collaboratively-2
- activity-negotiation-3**

activity-negotiation-3
Learning Objectives | Prerequisites | Feedback | Metadata

So far, you have seen a number of aspects related to using computers, but I do not know whether these aspects are useful to you or not. Please, could you tell me what you want to do in the next session?

The result of this activity should be: **A list of topics to be covered in the next session, or in the rest of the sessions of this course**

Use as supporting tools to complete the activity: **Doodle (www.doodle.ch)**

and this resource: **I have some ideas, just to foster the discussion: - Strategies for seeking online information (do you know the Yahoo! directory?) - Some aspects of web design (do you want to have your website, and show it to your grandchildren?)**

Admin Pages © Open University 2005

Figure 1. (a) Selection of the *self-assessment* activity. (b) Final configuration of the *creating-collaboratively* activity. (c) Edition of the *negotiation-activity*. (d) UoL finishes with the third activity.

Acknowledgment

This work has been partially funded by European Commission in the TENCompetence project (IST-2004-02787). The work done in the OpenDock project represents the initial motivation of this research.

5. References

- [1] Koper, R., Olivier, B. (2004). Representing the Learning Design of Units of Learning. *Educational Technology & Society*, 7(3), 97-111.
- [2] Griffiths, D. et al. (2007) D6.1 – Report with summary of WP6 outputs of month 1-18, TENCompetence project deliverable, retrieved February 2008 from <http://hdl.handle.net/1820/1148>
- [3] La Verneda School for Adult Education, Website, retrieved February 2008 from <http://www.edaverneda.org/Ingles/>
- [3] Flecha, R. (2005). *Sharing Words*. (3 ed.). Lanham, M.D: Rowman & Littlefield.
- [4] Dillenbourg, P., Tchounikine, P. (2007) Flexibility in macro-scripts for computer-supported collaborative learning. *Journal of Computer Assisted Learning*, 23, 1-13.
- [5] Griffiths, D., Blat, J., García, R., Vogten, H., Kwong, K.L. (2005). Learning Design tools. In R. Koper & C. Tattersall (Eds.), *Learning Design, a handbook on modelling and delivering networked education and training* (pp. 109-135). Heidelberg: Springer-Verlag.
- [6] Hernández-Leo, D., Harrer, A., Dodero, J.M., Asensio-Pérez, J.I., Burgos, D. (2007) A Framework for the Conceptualization of Approaches to “Create-by-Reuse” of Learning Design Solutions. *Journal of Universal Computer Science*, 13(7), 991-1001.
- [7] McAndrew, P., Nadolski, R., Little, A. (2005) Developing an approach for Learning Design players, *Journal of Interactive Media in Education*, Special Issue on Advances in Learning Design, retrieved February 2008 from <http://www-jime.open.ac.uk/2005/14/>
- [8] Doodle, Website, retrieved February 2008 from <http://www.doodle.ch/>